



Be spill prepared not ill prepared

**EXPERTS IN
SPILL CONTROL
PRODUCTS**

Returns Policy

Ecospill returns policy

1. You may return any item bought from our standard range within 30 days of delivery providing it is in the original packaging and suitable for resale. We will also pay the return carriage costs for exchanges or refunds where the return is our error or the material is deemed to be faulty.
2. Unless incorrectly supplied or deemed to be faulty we cannot accept the return of:
Goods that have been specially procured in line with your requirements and do not form part of our standard range.
3. Please note that, where applicable, returns will carry a handling charge equivalent to 25% of the value of the returned item, unless we delivered the item in error or the item is faulty.
4. Our promise is to uplift unwanted goods from your premises within 5 days of the request being made, however you will be charged for this service. The original carriage charge will also be deducted. An email will be received confirming charges, if these are agreed, collection will be made.
5. This does not affect your statutory rights.